# ROTTNESS 2020/2021 PRODUCT GUIDE





# **EXPLORE ROTTNEST ISLAND**

ROTTNEST ISLAND SITS JUST OFFSHORE FROM THE CITY OF PERTH, IN WESTERN AUSTRALIA. A PROTECTED NATURE RESERVE, IT'S FAMOUS FOR BEING THE HOME TO THE QUOKKA, A SMALL WALLABY-LIKE MARSUPIAL. WHITE-SAND BEACHES AND SECLUDED COVES INCLUDE THE BASIN, WITH ITS SHALLOW WATERS, AND THOMSON BAY, THE MAIN HUB AND FERRY PORT. STRICKLAND BAY IS KNOWN FOR ITS SURF BREAKS, WHILE REEF BREAKS OCCUR AT RADAR REEF, OFF THE ISLAND'S FAR WESTERN TIP.

#### ROTTNEST EXPRESS

Rottnest Express offers an extensive range of both fully-escorted and selfguided day tour packages including complimentary morning transfers from hotels in Perth & Fremantle and a variety of on-island activities followed by an array of lunch options. Rottnest Island is home to some of the most spectacular white sandy beaches, secluded bays, unique wildlife including the famous quokka, shipwrecks and a fascinating and colourful history.

Rottnest Express' fleet of three highspeed, ocean going ferries have been specifically designed for the local sea conditions and are widely known for their smooth, fast and safe crossings.

# WHEN TO VISIT

#### SEPTEMBER - APRIL

Most popular time to visit the island for swimming, snorkelling and other outdoor pursuits. Whales can often be spotted from September to mid-November.

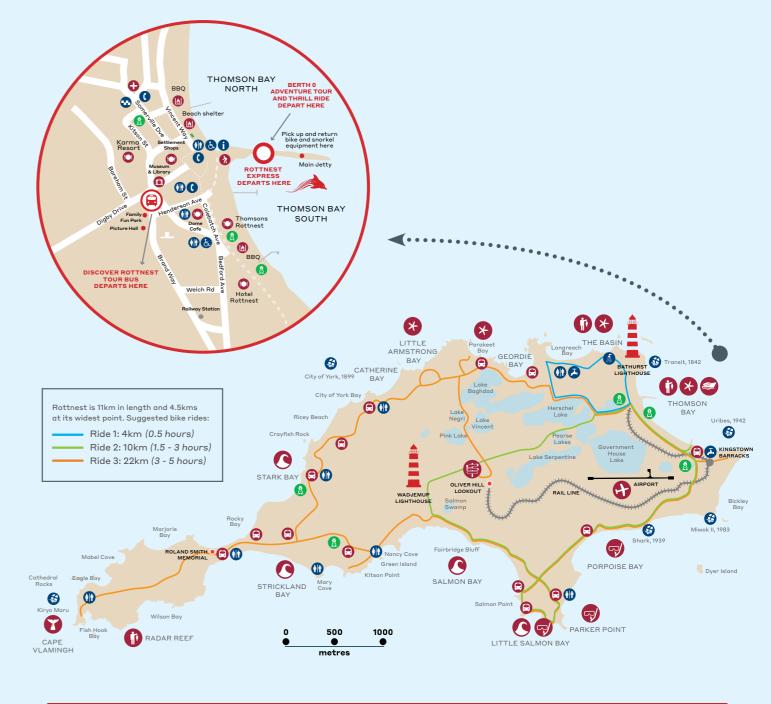
#### MAY - AUGUST

winter. Winter is drier and often a few degrees warmer than it is on the mainland.

#### FACTS & TIPS

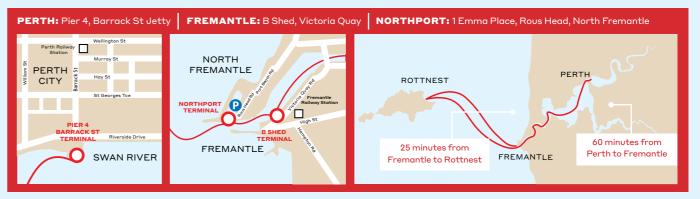
- Rottnest island is 11 km long by 4.5 km wide and takes approximately 3-5 hours to ride around the island.
- During summer, bays on the south offer protection in the mornings from the prevailing easterly winds. By afternoon, the famous Fremantle Doctor (afternoon sea breeze) comes in from the southnorth such as The Basin, Parakeet Bay and Little Armstrong Bay the most







# **DEPARTING FROM 3 CONVENIENT LOCATIONS:**



# **OUR FLEET**

DESIGNED FOR SPEED AND COMFORT

26 knots

25 min

#### STARFLYTE

- Length Overall 38.92 m
- Top Speed
- Time to Rottnest
- Max # of passengers 485



#### EAGLE EXPRESS

• Length Overall 34.75 m • Top Speed 32 knots • Time to Rottnest 25 min • Max # of passengers 319



### SEA EAGLE

• Length Overall 30 m

30 knots

25 min

12m

35 knots

- Top Speed
- Time to Rottnest
- Max # of passengers 220



#### ECO EXPRESS

Adventure Boat & Thrill Ride Vessel

- Length overall
- Top Speed:
- Max # of passengers 42





# **OUR LOCATIONS**

ROTTNEST EXPRESS CURRENTLY DEPARTS FROM THREE CONVENIENTLY LOCATED FERRY TERMINALS. EACH HAS DIFFERENT BENEFITS TO OFFER -MAKING IT EASIER TO SELECT A DEPARTURE POINT THAT SUITS YOUR NEEDS.

#### B SHED VICTORIA QUAY, FREMANTLE

Fremantle is the gateway to Rottnest Island.

An easy stroll from Fremantle train station, B Shed offers a convenient departure point and you'll get to see the hustle and bustle of a working port in action.

A fully licensed cafe, The Express Lane, is located at B Shed Ferry Terminal for your convenience whilst you wait for your departing ferry.

#### BARRACK STREET JETTY ELIZABETH QUAY, PERTH

The daily morning departures from Barrack Street Jetty provide an added benefit – a picturesque cruise along the majestic Swan River with commentary from our experienced hosts.

It offers the only direct service to the island.



Barrack Street Jetty is a tourist information hub and our friendly staff are trained to assist you make the most of your visit to Rottnest and Perth.

No parking is available at Barrack Street Jetty so we encourage passengers departing from here to take advantage of our complimentary metropolitan hotel pickup service or public transport (closest train station is The Esplanade Station or Blue Cat bus stop at Barrack Street Jetty).

#### NORTHPORT ROUS HEAD HARBOUR, NORTH FREMANTLE

Northport is a well-guarded secret by local holiday makers who know that it offers a convenience like no other terminal.

Over 400 secure car parking bays are available within the ferry terminal grounds at a very reasonable daily rate.

There is a fully licensed kiosk so you can enjoy a refreshing drink or snack before departure.

This ferry terminal is not accessible by public transport.



# **EXPERIENCE ROTTNEST**

#### BICYCLE AND SNORKELLING PACKAGES ALL YEAR ROUND

#### Get active...

Unleash your adventurous spirit as you feel the breeze in your hair using pedal power to cycle your way around the island or combine both bike and snorkel for an unforgettable land and sea experience.

Don't waste valuable time waiting in a queue, book a bike before you go! Ride straight from the jetty for breathtaking views, secluded bays and beaches.

| OPERATION:        | Daily, except Christmas Day   |
|-------------------|---|
| Perth:            | Departs: 8.45am / Returns: 5.00pm   |
| Duration:         | 8 hours   |
| Fremantle:        | Departs: 9.30am / Returns: 4.30pm   |
| Duration:         | 7 hours   |
| Passengers:       | Minimum: 1 pax / Maximum: 100 pax   |
| Package includes: | <ul> <li>Return ferry transfers to Rottnest Island</li> <li>Bike Hire with helmet</li> <li>Rottnest Island Admission Fee</li> <li>Hotel transfers from most metropolitan accommodation subject to availability</li> <li>Swan River Cruise with commentary (from Perth only)</li> <li>Lunch (optional extra)</li> <li>Snorkel set (optional extra)</li> <li>Optional Free Guided Quokka Walk (delivered by the Rottnest Island Voluntary Guide)</li> </ul> |

#### TIPS

There is no drinking water or food available outside the Thomson Bay and the Geordie Bay settlement Ι. areas, so don't forget your supplies - water, lunch, sun cream, bathers, towel and a camera are essentials

During summer, bays on the south offer protection in the mornings from the prevailing easterly winds. By afternoon the famous Fremantle doctor comes in from the south-west making the bays to the north such as The Basin, Parakeet Bay and Little Armstrong Bay the most enjoyable.

The island is 11km long by 4km wide and takes **3.** approximately 3.5 hours to ride around.

#### NOTES

- Pre-bookings are essential.
- Depending on winter or summer season, times may vary slightly on the return voyage to Barrack Street, Perth.
- Ferry times are confirmed at time of booking.
- Karma Resort lunch: buffet style. Hot dishes, salad bar, deli selection, desserts, hot and cold drinks. During off peak periods and small group numbers an a la carte menu will apply.



# **DISCOVER ROTTNEST**

BUS TOUR PACKAGE ALL YEAR ROUND

#### Relax and Discover...

Explore the beauty and tranquility of Rottnest as you sit back and relax in the comfort of an air conditioned bus. This 90-minute tour around the island takes you out to some of Rottnest's most spectacular locations including the Wadjemup Lighthouse and the rugged West End and provides you with a complete interpretation of the island through your passionate and knowledgeable guide.

This tour will provide you with an insight into Rottnest's cultural and historical heritage, diverse wildlife and fauna and social heritage. You will also have a chance to step outside and have a stroll along the boardwalk at the majestic look-out point at West End.

| OPERATION:        | Daily, except Christmas Day  |
|-------------------|--|
| Perth:            | Departs: 8.45am / Returns: 5.00pm  |
| Duration:         | 8 hours  |
| Fremantle:        | Departs: 9.30am / Returns: 4.30pm  |
| Duration:         | 7 hours  |
| Passengers:       | Minimum: 1 pax / Maximum: 100 pax  |
| Package includes: | <ul> <li>Return ferry transfers to Rottnest Island</li> <li>90-minute Discover Rottnest bus tour</li> <li>Rottnest Island Admission Fee</li> <li>Hotel transfers from most<br/>metropolitan accommodation subject<br/>to availability</li> </ul> |
|                   | <ul> <li>Swan River Cruise with commentary<br/>(from Perth only)</li> <li>Lunch (optional extra)</li> </ul>  |
|                   | <ul> <li>Optional Free Guided Quokka Walk<br/>(delivered by the Rottnest Island<br/>Volunteer Guides)</li> </ul>   |

#### NOTES

- Pre-bookings are essential.
- Depending on winter or summer season, times may vary slightly on the return voyage to Barrack Street, Perth.
- Ferry times are confirmed at time of booking.
- Karma Resort lunch: buffet style. Hot dishes, salad bar, deli selection, desserts, hot and cold drinks. During off peak periods and small group numbers al a carte menu will apply.







#### TIPS

Make sure you take a stroll along • the boardwalk at West End and keep your eyes open for the majestic Humpback Whales (Sept - Nov).

Don't forget your camera.

# NATURE BASED ADVENTURE TOUR

#### ALL-INCLUSIVE DAY TRIP

Adventure, exploration and a complete interpretation of Rottnest Island! Close encounters with Humpback Whales (Sept -Nov), seals, dolphins and osprey eagles are common.

#### Be adventurous...

Prepare to discover a side of Rottnest Island that few get to see. Explore Rottnest Island's remote and wonderful coastline. Secluded bays and breathtaking beaches. Encounters with rarely seen wildlife. Join us on the Eco Express for a 90-minute journey to the island's wild side.

The Eco Express will complete a full circumnavigation (weather permitting) of Rottnest Island, offering passengers an unforgettable, entertaining and informative experience. The waters off Rottnest Island are teeming with wildlife, including the majestic Humpback Whales during September to November and closer to home watch the delightful antics of the New Zealand fur seal colony out at Cathedral Rocks.

| SEASONAL:         | Mid September to late April                       |
|-------------------|---|
| OPERATION:        | Daily, except Christmas Day &<br>Channel Swim Day |
| Perth:            | Departs: 8.45am / Returns: 5.00pm                 |
| Duration:         | 8 hours   |
| Fremantle:        | Departs: 9.30am / Returns: 4.30pm                 |
| Duration:         | 7 hours   |
| Passengers:       | Minimum: 1 pax / Maximum: 42                      |
| Package includes: | • Complimentary morning transfers                 |

from most metropolitan hotels subject to availability • Same day return ferry ticket to

- Rottnest, including Rottnest Island Admission Fee
- 90-minute adventure tour (aboard the open air Eco-Express) to see New Zealand fur seals and marine life
- On-board commentary from our expert guides
- Purpose built 42 seat vessel providing you with an exclusive up close encounter with the wildlife!

Please note: Schedule subject to seasonal changes. Not suitable for children under 4 years, pregnant women or people with back pain.

# NOTES

- Pre-bookings are essential.
- Depending on winter or summer season, times may vary slightly on the return voyage to Barrack Street, Perth.
- Ferry times are confirmed at time of booking.
- Not suitable for children under 4 years, pregnant women or people with back pain.
- Maximum vessel capacity is 42 seats.



# **THRILL RIDE TOUR**

#### EXHILARATING ALL-DAY TOUR

Take a high-powered spin of Rottnest Island on the 45-minute Thrill Ride, safely aboard the Eco Express.

#### Explore the island's wild side...

A faster, more adrenaline-charged experience than the Adventure Tour, this is a chance to explore the island's rugged coastline and feel the salt-spray on your skin. You'll also have plenty of time to explore the island, meet the quokkas and enjoy a bite to eat while taking in the beautiful scenery (lunch at own expense).









#### NOTES

- Pre-bookings are essential.
- Depending on winter or summer season, times may vary slightly on the return voyage to Barrack Street, Perth.
- Ferry times are confirmed at time of booking.
- Not suitable for children under 4 years, pregnant women or people with back pain.
- Maximum vessel capacity is 42 seats.

| SEASONAL:         | November - late April   |
|-------------------|---|
| OPERATION:        | Daily, except Christmas Day & Channel<br>Swim Day   |
| Perth:            | Departs: 8.45am / Returns: 5.00pm   |
| Duration:         | 8 hours   |
| Fremantle:        | Departs: 9.30am / Returns: 4.30pm   |
| Duration:         | 7 hours   |
| Passengers:       | Minimum: 1 pax / Maximum: 100 pax   |
| Package includes: | <ul> <li>Complimentary morning transfers from<br/>most metropolitan hotels subject to<br/>availability</li> </ul> |
|                   | • Same day return ferry ticket to Rottnest,<br>including Rottnest Island Admission Fee                            |
|                   | • 45-minute Thrill Ride (aboard the open air Eco Express)   |
|                   | • Plenty of free time to explore the island<br>and meet the resident quokkas                                      |

Please note: Schedule subject to seasonal changes. Not suitable for children under 4 years, pregnant women or people with back pain

# **SEGWAY TOUR**

Explore the best that Rottnest Island has to offer a little differently. Segway Tours WA will lead you on a journey of discovery and exploration into the islands most hidden treasures. All the while your senses will be engaged as you glide effortlessly around Rottnest, rich with history and diversity. With two varied tours to select from everyone can enjoy riding a Segway!

The 90-minute off-road Fortress Adventure tour will take you to the WWII gun emplacements and the stunning scenery of Bickley Bay through to Henrietta Rocks where there are various shipwrecks visible at low tide.

The 60-minute Settlement Explorer tour will take you through the original settlement and includes picturesque vistas of the coastal areas through to Bathurst Lighthouse and the Basin swimming area.

 TIPS
 Make sure you flat comfortable shoes.
 Please arrive 15 minutes prior to Segway Tour commencing.



#### NOTES

- Pre-bookings are essential 24 hours' notice applicable.
- Depending on winter or summer season, times may vary slightly on the return voyage to Barrack Street, Perth.
- Ferry times are confirmed at time of booking.
- Participants must be 12 years and older and over 45kg.



| OPERATION:        | 4 tours per day, 7 days a week, except Christmas Day   |
|-------------------|--|
| Perth:            | Departs: 8.45am / Returns: 5.00pm  |
| Duration:         | 8 hours  |
| Fremantle:        | Departs: 9.30am / Returns: 4.30pm  |
| Duration:         | 7 hours  |
| Passengers:       | Minimum: 1 pax / Maximum: 20 pax   |
| Package includes: | <ul> <li>Return ferry transfers to Rottnest Island</li> <li>60-minute or 90-minute Guided Segway Tour</li> <li>Tour base and departure / return point at Kingstown Barracks</li> <li>Safety gear</li> <li>Radio to hear guide commentary</li> <li>Commuter bus from Settlement to Kingstown Barracks, every 30 minutes available</li> <li>Rottnest Island Admission Fee</li> </ul> |
|                   | <ul> <li>Hotel transfers from most metropolitan accommodation subject to availability</li> <li>Swan River Cruise with commentary (from Perth only)</li> </ul>  |



# **SKYDIVE GERONIMO**

On your arrival at the Rottnest Island drop zone, you will meet your professional Geronimo team. Here they will harness you up and provide all safety information before your 20-minute scenic flight up to your chosen altitude, with amazing views of Perth city and WA coastline with the turquoise waters below you!

The adrenaline starts pumping as you leave the aircraft securely attached to your instructor and free-fall at 200km/h for up to 66 seconds! This is the ultimate rush...before passing through 5,000ft where your Tandem Skydiving Instructor will deploy your parachute. This is where the world starts to slow down and you have time to take it all in before safely landing on one of Rottnest Island's pristine beaches.

To celebrate your jump, enjoy a well-deserved complimentary drink at a local beachside restaurant and bar.



#### NOTES

- Pre-bookings are essential 24 hours' notice applicable.
- Depending on winter or summer season, times may vary slightly on the return voyage to Barrack Street, Perth.
- Ferry times are confirmed at time of booking.
- Skydive Participants must be over 12 years, 12-18 years signed guardian consent. Weight restrictions apply see Geronimo's terms and conditions. Skydiving is weather dependent.

| OPERATION:            | Daily jumps, 7 days a week, except<br>Christmas Day   |
|-----------------------|---|
| Perth:                | Departs: Departs: 8.45am / Returns:<br>5.00pm   |
| Duration:             | 8 hours   |
| Fremantle:            | Departs: 9.30am / Returns: 4.30pm   |
| Duration:             | 7 hours   |
| Tour<br>Participants: | Minimum: 1 pax / Maximum: 20 pax  |
| Package includes:     | <ul> <li>Return ferry transfers to Rottnest<br/>Island</li> <li>2 - 2½ hour skydiving jump / experience</li> <li>Safety briefing / safety equipment</li> <li>Australian Parachute Federation Levy</li> <li>20-minute flight over Rottnest Island</li> <li>Up to 66 second freefall!</li> <li>Complimentary drink at a local cafe</li> <li>Rottnest Island Admission Fee</li> <li>Hotel transfers from most<br/>metropolitan accommodation subject<br/>to availability</li> <li>Swan River Cruise with commentary<br/>(from Perth only)</li> </ul> |

#### TIPS

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Make sure you wear enclosed flat comfortable shoes.

Warm clothes may be necessary.

Please arrive at Rottnest Island Airport Terminal, Brand Way at your confirmed jump time, no need to arrive earlier.



# **CONTACT DETAILS**

#### COMPANY

NAME Journey Beyond

HEAD OFFICE Level 5, 233 North Terrace, Adelaide, SA 5000

POST PO Box 445, Marleston Business Centre, MARI ESTON SA 5033

WEBSITE journeybeyond.com.au/traveltrade

EMAIL traveltrade@journeybeyond.com.au



# ACCOUNT DETAILS

ACCOUNT NAME Wadjemup Trading PTY LTD ATF Wadjemup Unit Trust T/A Rottnest Express BANK WESTPAC 4-6 Adelaide Street, Fremantle WA BSB 03-63-06 ACCOUNT # 277357 ABN 58 300 621 417

#### JOURNEY BEYOND SALES TEAM

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International Sales Coordinator Nicole Zink nicole.zink@journeybeyond.com.au

#### RATES

Please refer to separate rate sheet for your contracted NETT Rates. Rottnest Express has the right to alter rates without notice.

#### PAYMENT

For those agents who have credit terms approved, REX will invoice the company in respect of sums payable by Company under this agreement in the month following. Company shall settle such invoices within 14 days of presentation of an invoice. If the company has reasonable cause to dispute the amount stated in the invoice, then it shall be entitled to withhold payment of that invoice in full, until the dispute is settled. Prices quoted to the Company by REX are valid until the date agreed between the Company and REX and should be made in AUD\$. Agents who do not have credit terms approved, payment is required at the time of booking.

#### **TOUR LEADER &** ESCORT POLICY

Subject to minimum numbers, it is our policy to provide one Tour Escort\* with complimentary travel on the ferry component of their journey, however where third party costs are involved related to Island Admission Fees, lunches or tours for escorts, these must be passed on.

#### Therefore, the following policy applies:

FIT/Group Bookings - less than 15 fee paying passengers: Escorts will be charged full contracted Nett rate.

FIT/Group Bookings – 15 or more fee paying passengers: 1 x free of charge travel will be provided when the group contains 15 or more fee paying passengers.

#### Subsequent Escorts charged at full contracted Nett rate

\* For definition purposes 'Tour Escort' is defined as a Tour Leader, Tour Guide, Tour Coordinator or Escort.

\* A Chinese speaking guide is available upon request, subject to availability and charges apply. Please contact agents@rottnestexpress.com.au for more information.

# CANCELLATION POLICY

Due to the extensive organisations involved with touring, cancellation fees will be applicable to compensate for costs and lost revenue.

The following cancellation fees will apply:

0-24 hours (including no shows) = 100% cancellation fee

24 hours – 1 week

= 25% cancellation fee

More than 1 week = 0% cancellation fee

#### **TERMS AND CONDITIONS**

- 1. Rottnest Express reserves the right to alter tour itineraries as deemed necessary. All tours are subject to weather conditions. A minimum number of passengers are required for tours to operate – it may be necessary to cancel a scheduled departure in which case an alternative tour or a full refund for the tour will be offered.
- 2. Rottnest Express gives no guarantee as to the exact arrival or departure times as circumstances beyond our control may influence this.
- 3. Rottnest Express shall not be held liable for any accident, injury, delay, irregularity, loss or any damage caused by or resulting from provision of or failure to provide any such services.
- 4. The current package inclusions are based on existing third party operator leases and schedules at the time of rate issue. Should these inclusions no longer be available. Rottnest Express will contact you in writing to advice of any such changes. Rottnest Express cannot be held responsible or accountable if third party operations become unavailable within the contract period.
- 5. Hotel Morning Transfer service is only available for passengers travelling on the Perth 8.45am ferry and Fremantle 9.30am ferry (times subject to change). Pick up time and location are allocated and bookings are required at least 24 hours prior to the departure. For up to date pick up locations and times please follow this link:http://www. rottnestexpress.com.au/hotel-transfers
- 6. Bookings are essential for all Rottnest Express products and terms and conditions apply.
- 7. Child rates shown in this document are for 4 -12 year olds. Children under 3 years old as well as infants travel free of charge. however must have a valid ticket to travel.

# JOURNEY BEYOND

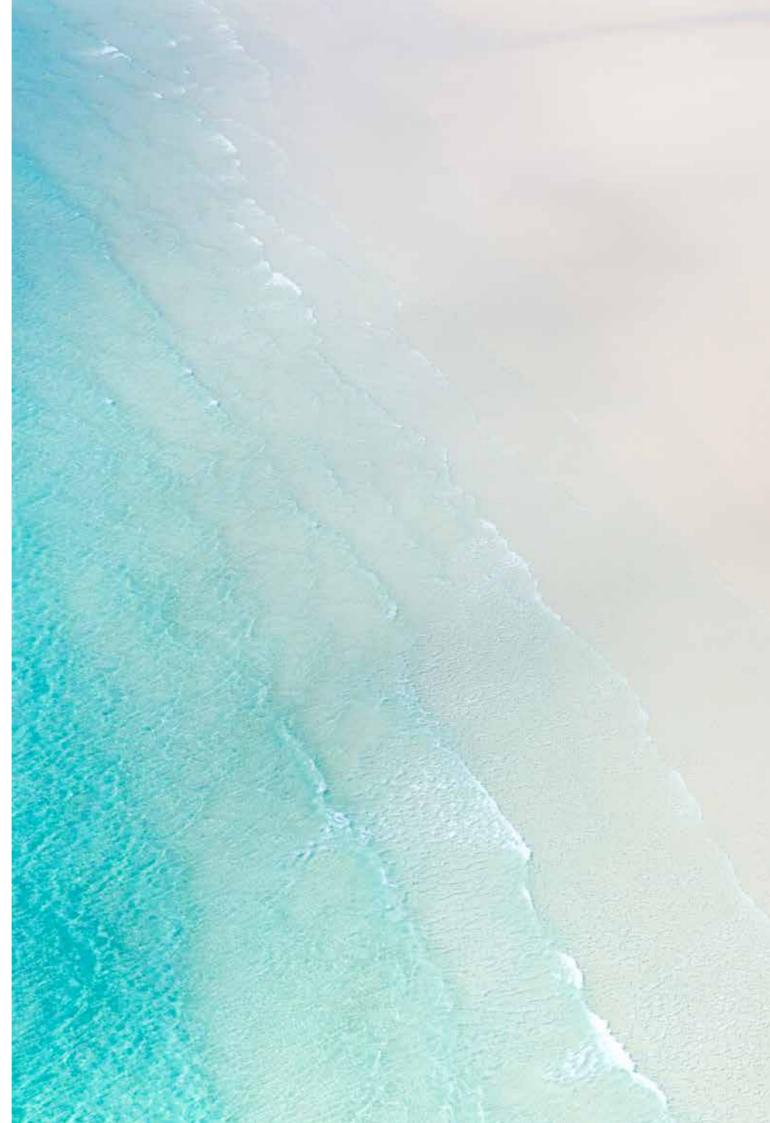
# DISCOVER AUSTRALIA'S UNFORGETTABLE ADVENTURES

From outback to ocean, Australia is a land as diverse as it is dazzling; we transform the naturally amazing into the truly breathtaking with unforgettable travel experiences. Our iconic trains, cruises, curated packages and immersive experiences each take you on an unforgettable adventure – join us and together, let's journey beyond.

To find out more, please visit: JOURNEYBEYOND.COM













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