

GROSS RATES 2020/21 LUNCH & DINNER CRUISE PRICING

CRUISE PRICING	GROSS RATES	
	ADULT	CHILD (4 - 14 YEARS)
LUNCH CRUISE	\$119.00	\$95.00
DINNER CRUISE	\$175.00	\$155.00

*Children under 4 years travel free of charge.

TERMS & CONDITIONS

TICKETS AND PRICING

- Prices are per person, in Australian Dollars.
- Infants 0 - 4 years are free of charge. Children 4 - 14 will be charged at a child rate.
- The ticket price includes all ferry fares, tours, compulsory government fees and meals, soft drinks, beer and wine, as stated in the full itinerary on the website.
- Menus are subject to change without notice.
- Allergies or dietary restrictions must be disclosed to Journey Beyond Cruise Sydney at least 24 hours before departure. If notice is given less than 24 hours, our staff will do their best to comply but there is no guarantee.
- All rates are inclusive of Goods & Services Tax (GST) at the current legislated rate of 10%.
- Journey Beyond Cruise Sydney reserves the right to change the timetable, vessel and change fares without prior notice.
- Fully paid guests will be protected at their booked rate, except for fuel surcharges, government taxes or other surcharges.
- Payment in full is required at time of booking.

LICENSED BAR

- There is a fully licensed bar on board. Soft drinks, beer and wine are included in your ticket; however, spirits and cocktails are charged extra at the guest's expense.

CANCELLATION FEES

If you wish to cancel a cruise, you must notify us of the cancellation.

No refund will be payable if you cancel your booking within 24 hours prior to the booked voyage time.

CANCELLATION BY THE COMPANY

If we cancel a cruise service or tour for any reason prior to the Passenger departing on their booked service we will give you the option of either:

- Rebooking an alternate cruise service or tour of the same value (in lieu of any refund); or
- Receiving a full refund of the relevant part of the fare.

If the booking was made through a travel agent, any refund will be returned to that travel agent for their payment to you. Please refer to the agent's terms and conditions.

LOST TICKET

- If you lose your ticket, you must call our ticketing office to ask for a replacement.
- Reservations staff can re-issue the ticket after confirming your identity and checking that the ticket has not been used by any other person.

AMENDMENTS TO THE ROUTE, TIMETABLE OR CARRIERS

- We will make every reasonable effort to adhere to the advertised route and timetable and use the advertised carriers.
- However, we may alter the route or timetable or use alternative carriers for any cause in their absolute discretion (acting reasonably) with no refund payable.

GROUP CONDITIONS

- Group discounts apply for groups of 10 or more adults.
- All guests are required to travel together on the same service in order to qualify for a discounted group fare.
- Group discounts apply to standard retail rates only.
- Discounts can be offered for direct group bookings. Group bookings offered are as below:
 - 10 - 19 pax - 10% discount
 - 20 - 49 pax - 15% discount
 - 50 + - 20% discount
- Groups must:
 - provide a 25% non-refundable confirmation deposit within seven days after booking, and
 - confirm their group's numbers and provide the balance of payment no more than seven days prior to travel date. Payments are only valid once a remittance is sent to our accounts team with reference to the invoice number. Once booked, changes are not permitted and there are no refunds for cancellations by you for group bookings.

GIFT VOUCHERS

- Gift vouchers purchased from us are valid for three years from the date of purchase and are not redeemable for cash. Gift vouchers are subject to availability and can only be used to pay for a future booking.

SPECIAL EVENTS

- Special prices, itineraries and conditions apply on selected special event dates including but not limited to 25, 26 & 31 Dec & 26 Jan, 14 Feb & Vivid Sydney.
- Payment in full is required at time of booking.
- Date changes, refunds, cruise credits and cancellations are not permitted.
- 100% cancellation fees apply (no refunds/cruise credits available) on special events.

For a copy of the full terms and conditions, please visit our website: journeybeyondcruises.com.



Journey Beyond Cruise Sydney
Phone: 1300 460 400 | journeybeyondcruises.com
ABN: 87 629 928 338