



THE GHAN INDIAN PACIFIC

PRODUCT UPDATE AND INTERIM PAYMENT TERMS 2021 PRE-SEASON RELEASE

TRAVEL PERIOD 1 APRIL - 30 NOVEMBER 2021

VALID FOR BOOKINGS MADE UP UNTIL 30 JUNE 2020

FLEXIBLE TERMS AND PRICING AVAILABLE FOR A LIMITED TIME

Booking a rail adventure should be a time of excitement and anticipation. We can appreciate however, that in this current climate, clients may be wary of committing to their next holiday. That's why we're launching part of our 2021 season with booking conditions that offer your clients peace of mind and flexibility.

PRICING

We are pleased to announce that all prices will hold as per the 20/21 travel season for The Ghan, The Ghan Expedition and Indian Pacific. This includes our Rail Journeys and Signature Holiday Packages.

INCREASED FLEXIBILITY

All guests booking into the newly launched travel season will receive increased peace of mind with no fees associated with date changes for their rail journey as outlined below. Date changes for Holiday Packages and third party components will incur a \$50 fee plus any fare difference. Supplier conditions may vary and will be passed on as applicable.

Advance Purchase Fares date changes must be made up to 45 days before departure (and are now at no extra cost)*

Everyday Fares date changes must be made 14 days before departure at no extra cost.*

*No amendment fees will apply however, guests will be subject to pay any fare differences which may apply.

PAYMENT DEADLINES

Advance Purchase and Advance Purchase Holiday Fares will no longer require 100% of the booking to be paid within 14 days. 50% is now required within 14 days of booking with the remaining 50% due 30th November 2020.

Everyday and Everyday Holiday fares no longer require a \$500 or \$1000 deposit. Instead, a 10% deposit must be paid within 14 days of making the booking with the balance due no later than 45 days prior to departure.

CANCELLATION FEES

Cancellations within 14 days of booking remain fully refundable

Everyday Fares cancelled more than 45 days prior to departure will forfeit the deposit value.

Advance Purchase Fares cancelled prior to 30th November will incur 50% cancellation fees (loss of deposit). After 30th November 100% cancellation fees apply.

JOURNEY BEYOND

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GUEST AMENDMENTS, PAYMENTS AND CANCELLATIONS

	EVERYDAY	EVERYDAY HOLIDAY	ADVANCE PURCHASE*	ADVANCE PURCHASE HOLIDAY*
DEPOSIT	Value – 10% of booking price Due – 14 days from time of booking	Value – 10% of booking price Due – 14 days from time of booking	Value – 50% of booking price Due – 14 days from time of booking	Value – 50% of booking price Due – 14 days from time of booking
FINAL PAYMENT	Due – 45 days prior to departure	Due – 45 days prior to departure	Due – 30th November 2020	Due – 30th November 2020
GUEST AMENDMENTS [^]	Free of charge up to 14 days prior to departure	\$50 fee up to 14 days prior to departure <small>*Supplier conditions may vary and will be passed on if applicable.</small>	Free of charge up to 45 days prior to departure	\$50 fee up to 45 days prior to departure <small>*Supplier conditions may vary and will be passed on if applicable.</small>
GUEST CANCELLATIONS	Fully refundable within 14 days of booking Loss of deposit when cancelling 45 days or more prior to departure 100% cancellation fees apply under 45 days prior to departure	Fully refundable within 14 days of booking Loss of deposit when cancelling 45 days or more prior to departure 100% cancellation fees apply under 45 days prior to departure	Fully refundable within 14 days of booking 50% fee when cancelling on, or before the 30th November 2020 100% cancellation fees apply after 30th November 2020	Fully refundable within 14 days of booking 50% fee when cancelling on, or before the 30th November 2020 100% cancellation fees apply after 30th November 2020

* Advance Purchase fares must be booked more than 6 months prior to departure. They are valid for Gold Service only, are yield controlled and may be available only on selected dates, services and sectors.

[^] Guests will be subject to pay any fare differences which may apply when amending travel dates.

CREDIT AGENTS

Deposit amounts must now be paid across all channels. An invoice will be raised at the time the deposit is due, the credit agent must now pay these amounts within current negotiated payment terms.

OUR RAIL JOURNEYS

THE GHAN EXPEDITION

- Continuation of the second weekly Ghan Expedition Service from June 2021 – August 2021
- The ability for guests to disembark in Alice Springs for 3, 4 or 7 night stop over and complete the full journey on the next available departure from June 2021 – August 2021 (note: this is yield managed)
- Complimentary Gold Transfers will no longer be available on arrival into Adelaide

THE GHAN

- Continuation of the second weekly Ghan Service from June 2021 – August 2021

INDIAN PACIFIC

- Rawlinna Dinner Off Train Experience seasonally September - April. May - August dinner on train with drinks and canapes off train, weather permitting and subject to change without notice.

JOURNEY BEYOND



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SEASONS

	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sept 2021	Oct 2021	Nov 2021
THE GHAN	S	H	H	H	H	S	S	S
THE GHAN EXPEDITION	S	H	H	H	H	S	S	N/A
INDIAN PACIFIC	S	S	L	L	S	H	H	S

Details around the Great Southern, Motorail and The Overland will be provided prior to the full 2021/2022 season release later this year

SIMPSONS GAP, NT (THE GHAN & THE GHAN EXPEDITION)



BROKEN HILL, NSW (INDIAN PACIFIC)

LET'S LOOK FORWARD TOGETHER WITH SPECIAL LIMITED OFFERS FOR THE PARTIAL 2021 SEASON RELEASE.
NEW SEASON, NEW HORIZONS... IT'S TIME!

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